

# MD. RAIHAN SHARIF MRIDHA



## Contact

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Bangladesh

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## Skills

- Proposals | Budgeting
- Policy building
- Leader | Team Builder
- Application Development
- Digital Transformation
- ERP Systems
- Multifaceted Problem Solver
- Complex negotiations
- Strategic Planning & Execution
- Database Administrator

## Education

The World Bank Group  
Sydney

Certificate of Security  
Responsiveness  
2018

Certificate of Security  
Responsiveness

## Summary

Accomplished strategic technology leader with extensive experience in daily operations, M&A implementations, telecommunications, and global digital transformation. Skilled in leading IT teams through full lifecycle operations and proficient in assessing emerging technologies to develop implementation strategies. Excels in collaborating with C-suite executives and IT professionals, leveraging strong communication skills. Proven track record of delivering IT solutions for large-scale operations, utilizing analytical skills and project management expertise. Adept at leveraging Microsoft Dynamics AX, D365 F&O, and SAP to achieve industry advantages and maximize returns on technology investments.

## Experience

### VP of Operations

Raihana Consulting (Affiliation with Mizkan Americas Inc.) | Dhaka, Bangladesh | Mar 2008 - Current

Spearheaded a Microsoft Dynamics AX/D365, F&SC, and SAP team, overseeing implementation, project work, support services, data warehousing with Power BI, advanced analytics, and power platform utilization. Integrated third-party ISVs and 3PLs, such as transportation management systems, warehouse management systems, trade and promotion management systems, demand planning systems, and among others.

**Some of Clients:** Jockey | Mizkan Americas Inc. | JL Audio Inc. | Garmin | Fujitsu|R&BFoods Inc. Border Foods Inc. | Baxters | ROYAL OFFICE PRODUCTS (MYOFFICE PRODUCTS/HI-TOUCH)

### Key Skills and Accomplishments:

- Microsoft Dynamics AX/D365 F&O (X++ programming)
- ERP project implementation and development
- Maintenance of 3 AOS and 1 Batch AOS server (Application Object Server)

The World Bank Group  
Sydney  
Preventing and  
Addressing Sexual  
Harassment at the  
11/2018  
Preventing and  
Addressing Sexual  
Harassment at the World  
Bank Group

The World Bank Group  
Sydney  
Certificate of Attaining a  
Cyber-SAFER World Bank  
10/2019  
Certificate of Attaining a  
Cyber-SAFER World Bank  
Group

IBAIS University  
Dhaka  
Bachelor of Computer  
Science and Engineering  
(CSE): Telecom  
06/2009

NIIT  
Dhaka  
Diploma in Software  
Engineering: e-  
technology Software  
Engineer  
03/2003

Bhuiyan Academy  
Dhaka  
English Language  
Proficiency course:

- Management of AX Workflow and batch jobs
- Development of Blue Horseshoe Warehouse for AX (WAX)
- Developed budget module and sales insight for AX
- Custom modifications for AX based on user requirements
- AX integrated custom Report Manager solution
- Bank integration with **JPMorgan Chase & Co** and **Northern Trust**
- Client/Cross system integration (ex- Walmart, Unilever, Target, Kroger systems etc.)
- MSSQL Data Warehouse and BI Dashboard Solution (Silverlight)
- Microsoft SharePoint portal implementation
- MSSQL Server database administrative tasks
- MSSQL Server performance optimization
- MSSQL Server replication between 4 servers (including 1 web server), with replication monitoring and maintenance
- MSSQL programming
- Helpdesk solution implementation
- MVC.NET with C# programming
- Python Programming
- Go Language API
- Shopify Integration

### **Sr. Consultant (Sr. Database Administrator)**

Ethics Advance Technology Ltd. (CMMI Level 4) | Dhaka, Bangladesh | Apr 2021 - Jun 2025

- Project Coordinator of BANBEIS IEIMS Project under Ministry of Education
- Lead SRS, SDD, MOCK UI & ERD
- Create & Manage Project Sprint
- Leading Functional Design & Development for the project team member
- MSSQL Database Design & Administration
- Develop Dynamic Report Builder application. URL: <http://103.4.145.251:3026/public/dashboard>

### **Consultant (Software)**

The World Bank | Mar 2018 - Jun 2020

- Responding to critical issues with the project websites including website updates and fixing bugs and errors
- Assisting project management unit staff with issues that they have with operating the projects website
- Developing new modules and features for the project websites

Foundation/Spoken  
English/All Basic Skills  
01/1997  
Duration: 4 Month

- ODK Integration
- Write Google script on demand

### **Project Manager**

BigmasTech Communications Ltd. (A Member of VOIPDEAL Canada Inc.) |  
Jan 2007 - Mar 2008

- Team Management
- HR Development
- Oracle 10g Database Administrative Task

### **Sr. Database Administrator**

BigmasTech Communications Ltd. (A Member of VOIPDEAL Canada Inc.) |  
Sep 2006 - Dec 2006

- Oracle 10g Database Administrative Task.
- Oracle 10g Server Monitoring & Optimizing.

### **Sr. Software Engineer**

Documenta (TM) Ltd. [Currently Known as BRAC IT Services Ltd. (biTS)] (A  
Member of BRAC Family) | Jan 2002 - Aug 2006

- Team Lead
- DBA
- Analysis, design & structuring systems into modular shapes.
- Developing Data Service tier of multi-tier applications- from Entity design to enforce Data integrity
- Maintaining Hardware Resources Maintaining Software Quality
- Business Services- from Designing to Coding
- User Services- from Designing to Coding
- Investigation of software problems and implement appropriate fixes
- Interaction with the clients to determine acceptance criteria.
- Coordinating Team Members job responsibilities, monitoring their work and assist them if required.
- Developed Aarong POS, Aarong Supply Chain Management System, BRAC University HR & Payroll, BRAC Transportation Management System, AARONG Producer (Vendor) Bank Cheque Print System & BRAC Dairy Management System.

### **Network Administrator & Programmer**

Grand Information and Software Technology (GIST) | Sep 2000 - Nov 2001

- Build Property Development Management System
  - Network Established
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## ***Technical skills & core competencies***

Dynamics 365 F&SC | Dynamics CE | Dynamics AX 2009 | SAP HANA |  
MSSQL | ORACLE | PostgreSQL | ETL | DevOps | .Net  
Framework | ASP.Net | MVC | Java Script | Python | Go | React | Angular |  
Terraform | GitHub | AZURE | Agile-Scrum | MS Project | Power Apps | Power  
BI | SQL | SSIS | SSRS | SharePoint | Visio | Web API | EDI | Shopify |  
Budgeting | Cloud Technologies | Continuous Improvement | Digital  
Transformation & Design | Enterprise Resource Planning | IT Strategy | ITIL  
Processes |  
Information Management | Presentation Skills | Project Management |  
Strategic Planning | Technology Architecture | Vendor Relationships

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## ***References***

- Md. Aminul Islam, Assistant Professor, Department of Health Informatics, Bangladesh University of Health Sciences (BUHS), 125, 1 Darus Salam Rd, Dhaka, 1216, Bangladesh, +88 01 707436994, aminul.buhs@gmail.com
- Mohammad Ashequr Rasul, Director, MIS & Operations, Dhaka Regency Hotel & Resort, Airport Road, Nikunja 2, Dhaka, 1229, 88 02 8913912, +88 01 713332619, rasul@dhakaregency.net